

Better Business Outcomes through Dragon Speech Recognition

Insurance, accounting and Financial Services continue to benefit through digitalisation whether it is in-house or working from home. Professional software solutions have radically changed how technology is used to meet client needs. Cloud based solutions like Dragon Professional Anywhere generate data and documentation in real time that is customisable to each client bringing the revolution and setting the bar in a professional traditionally ruled and reliant on heavy documentation, spreadsheets and inefficient workflows.

Our cloud-based speech recognition, Dragon Professional Anywhere, brings these benefits and more to insurance, accounting and financial services providers.

Cloud-based speech solution recognition allows you to:

- Work from anywhere, anytime
- Instantly share documentation for collaborative working
- Share access to standardised words, phrases and document templates
- Speed up workflows to focus on billable tasks
- Provide data security



While we speak at about

130 +
words per minute

We type around 40 words per minute.

Typing holds us back.

With Dragon, you get better business outcomes

1 Better operational efficiency

2 Improved accuracy through faster document production

3 Faster document production



Converting speech to text instantly allows for the fast and accurate capture of detailed information. Detail of meetings can be lost if memory or hand written notes are relied on, especially if handwriting is difficult to understand by a third party who is asked to write up notes.

With Dragon, creating notes and documents is instantaneous while ensuring records of clients are comprehensive and accurate and can be delivered to them in real time to ensure the best customer care. Dragon Professional Anywhere delivers operational efficiency as document production can be streamlined.

49%

of millennials think technology will augment their jobs.

- The Deloitte Global Millennial Survey 2019

With our speech recognition you can

- save costs and increase time-efficiency
- steer staff towards directly billable tasks
- free up time to spend on specialists skills



Advantages of Dragon Speech Recognition for Insurance, Accountancy and Financial Services

Streamlined processes, saving time. Removing time-consuming editing and correction processes can radically improve document creation times.

Freeing up senior accountancy and financial management professionals to focus more of their time on high income billable work.

Improved customer service as clients get served more quickly with documentation, and processes are faster and more streamlined. This increases customer satisfaction and enhances reputation.



Greater assurance that documentation is accurate, complete and timely, ensuring compliance and reducing risk.

SOURCES:

<https://www2.deloitte.com/content/dam/Deloitte/global/Documents/About-Deloitte/deloitte-2019-millennial-survey.pdf>